

ACCESS SERVICES

Glasshouse Port Macquarie offers a range of services to ensure that its venues and events are accessible to the community.

TRANSPORT AND PARKING

Accessible parking is located within close proximity to the Glasshouse, and there is also a drop-off point adjacent to the Glasshouse forecourt.

A bus zone is located directly outside the building.

For more information on transport services, please refer to the map overleaf.



COMPANION CARD

A carer is entitled to a free ticket when accompanying a Companion Card holder to the Glasshouse. Companion Card holders are entitled to a concession ticket where a concession price is available. Please have your Companion Card with you at the time of booking your tickets.

For more information on Companion Cards please visit companioncard.com.au or **1800 650 611**.

WHEELCHAIR ACCESS

The Glasshouse is easily accessible for people in wheelchairs. We have ramps on both Clarence and Hay Street building entry points and lift access on street level and between the ground and mezzanine levels.



We also have eight wheelchair spaces located in the theatre stalls and dress circle. Spaces are subject to availability. The Glasshouse also offers the use of two standard in-house wheelchairs if required.



PEOPLE WITH A VISION IMPAIRMENT

The Glasshouse has braille signage available inside the building to assist with your visit.

MOBILITY SCOOTER CHARGE POINT

The Glasshouse offers a free charge point to recharge your mobility scooter during building opening hours.

The charge point is located on ground level at the southern end of the building near the Encore Bar. Look for the charge point sticker.



FACILITIES

The Glasshouse has accessible toilets on both the basement level and level 2 with access via the lift. There is also an accessible baby change room at basement level.

MLAK (Master Locksmith Access Key) can be used to access these facilities. If you do not have a MLAK key please see customer service to gain access.



PEOPLE WITH A HEARING IMPAIRMENT

Our staff are able to provide advice on the best seats for your hearing requirements during theatre performances.



NATIONAL RELAY SERVICE

Our staff are able to communicate with you through the National Relay Service.

More information on the National Relay Service can be found at

elayservice.gov.au or

TTY/Voice: 133 677 | Speak+listen: 1300 555 727 | SMS Relay: 0423 677 767



NEED HELP WITH YOUR BOOKING?

If you would like to access any listed service, have a question or would like to arrange an appointment with one of our staff, please contact our friendly customer service team who are happy to help you.

To find out what's on at the Glasshouse visit glasshouse.org.au

GLASSHOUSE PORT MACQUARIE

(02) 6581 8888 | glasshouse.org.au | 30 - 42 Clarence Street, Port Macquarie

Glasshouse Opening Hours

Mon - Fri: 9am - 4pm | Sat, Sun & Public Holidays: 9am - 2pm
Closed Christmas Day & Anzac Day

Regional Gallery Opening Hours

Tue - Fri: 10am - 4pm | Sat, Sun & Public Holidays: 10am - 2pm
Closed Christmas Day & Anzac Day



A facility of Port
Macquarie-Hastings
Council



#glasshousepmq