

## COVIDSafe Conditions of Entry

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The Glasshouse Port Macquarie is a registered COVIDSafe venue and requires all patrons to adhere to the following guidelines:

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### PROVIDE YOUR CONTACT DETAILS

Patrons purchasing tickets for themselves or a group will have their contact information retained in our ticketing system. On arrival at the venue, every patron is required to register their name and phone number for contact tracing purposes. You can register at the Contact Tracing Stations or QR codes located in the foyer or at the Box Office.\*

*\*All patron data is managed in compliance with Port Macquarie Hastings Council's Privacy Policy and you may request a copy of this policy at any time.*

### OBSERVE SOCIAL DISTANCING

Signage, floor markings, bollards and staff will be in place to ensure patrons are following the new social distancing protocols. Please give other patrons space when you are in the venue and maintain 1.5 metres of space at all times.

### CAPACITY LIMITATIONS

Our spaces have strict capacity limits; please adhere to the capacity signage installed throughout the venue.

### USE THE STAIRS INSTEAD OF THE LIFT

If you need to use the lift, please adhere to our limit of maximum two (2) persons and follow the distancing signage inside.

### PRACTICE SAFE HYGIENE

Wash your hands correctly and as often as possible. Please use the sanitiser provided at various points in the venue.

### STAY HOME IF YOU ARE UNWELL

Please do not attend performances or events at the venue if you are unwell. Contact the Glasshouse Box Office to discuss options for unwell ticketholders.

### USE CASHLESS PAYMENT

Card payment is preferred at the Box Office and Encore Bar.

### COVIDSAFE APP

We recommend that you download the Australian Government's COVIDSafe app. It only works if you have Bluetooth activated and the app is running in the background, so please keep your phone on but turn your ringer/vibration off during performances.

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